

FOCUS Broadband Holds Annual Meeting of Members



FOCUS Broadband marked its 68th Annual Meeting of Members by celebrating a year of continued progress and growth. The meeting included updates on key projects, future goals, and the company's ongoing commitment to serving our members and communities.

CEO Keith Holden shared highlights from the past year and reflected on FOCUS Broadband's 70 years of service. "Major progress has been made in bringing fiber service to communities in Brunswick County, while state and federally funded projects continue to extend broadband access to unserved rural areas," Holden said. "These efforts ensure the cooperative remains at the forefront of delivering reliable, high-speed internet."

Looking ahead, FOCUS Broadband will continue expanding its fiber network and finding new ways to better serve customers, including plans to open a new store in Southport.

Members who registered for the meeting were entered into a drawing for \$3,000 in cash prizes.

Congratulations to Helen Kapalka of Calabash, the \$750 Grand Prize winner!

How to Stream TV *For Free!*

Thinking about cutting the cord to save money? Streaming has become a popular way to enjoy entertainment. While many apps require a subscription, there are also great options that offer a fantastic selection of shows and movies completely free!

Apps like Pluto TV, Tubi, and Freevee are ad-supported services that provide access to thousands of free TV series, popular movies, and other entertainment.

And don't forget, to get the best streaming experience, you need the best internet connection. FOCUS Broadband has you covered. Visit focusbroadband.com/streaming or contact us at 888-367-2862 to learn how to stream for free!

Customer Appreciation Day

Thank you to everyone who came out for Customer Appreciation Day! The rain may have changed our plans, but it didn't slow you down!

Our curbside pickup served over 300 hamburgers and hot dogs right to customers' vehicles. A perfect reminder that, rain or shine, we're here for you!



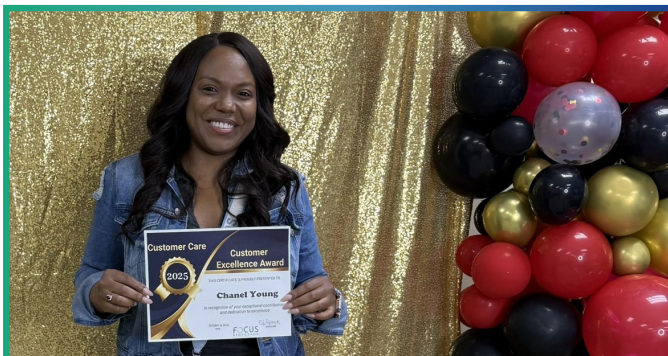
Celebrating 70 Years of Connectivity:

Connecting Communities. Creating Opportunities.

At FOCUS Broadband, our mission goes beyond connecting people, it's about providing communities with the tools and opportunities to thrive. Whitney King, FOCUS Broadband's Board President, leads with that mission in mind, ensuring the cooperative makes a meaningful impact in every community it serves.

King takes pride in the company's commitment to adopting the latest technology and ensuring that rural communities have access to the same high-quality services available in urban areas. "The opportunities that broadband brings, whether through business, education, or healthcare, help make life better and more accessible," King shared.

Scan the QR code to hear King discuss other ways in which FOCUS Broadband strengthens local communities, from giving programs to creating good local jobs.



Celebrating our team during **Customer Service Week!**

Last month, FOCUS Broadband celebrated Customer Service Week by honoring our customer service team with fun games and recognition for their dedication to excellent service.

At FOCUS Broadband, we're committed to continuously improving the customer experience through ongoing training and a strong focus on our customers' needs. That dedication has earned us the *Best of Brunswick Award* in Customer Service 17 times.

Each year, our employees handle more than 700,000 customer interactions, going above and beyond to provide exceptional service. We're grateful for the team members who make a difference every day by putting our customers first.