

Connecting You

JULY 2026

FOCUS
BROADBAND

Announcing the New FOCUS Broadband Mobile App

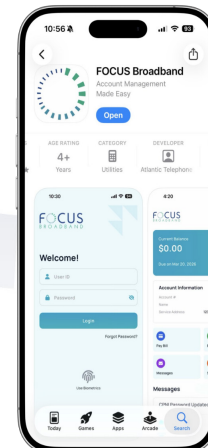
Managing your account is now easier than ever with the new FOCUS Broadband mobile app! Available in the Apple App Store and Google Play Store, the app gives you convenient access to your account from your smartphone or tablet.

With the FOCUS Broadband app, you can:

- View account information and billing statements
- Make secure payments
- Enroll in AutoPay
- Update billing and account details
- Manage Vacation Disconnect
- Access account messages
- Contact Support



Scan to download
the app today!



Ready to get started? Scan the QR code or search "FOCUS Broadband" in the Apple App Store or Google Play Store and sign in. Don't remember your My Account username or password? Contact the Customer Care Team at 888-367-2862 for assistance.



Supporting United Way's *Day of Action*

This June, FOCUS Broadband employees supported the United Way of the Cape Fear Area's *Day of Action* by donating items for Birthday Kits and Basic Essentials Kits.

The annual initiative helps Brunswick County families by providing essential household items and birthday supplies for children facing difficult circumstances. Together, these efforts help ensure that local families have access to not only everyday essentials, but also moments worth celebrating.

America 250— Hometown History

As our nation celebrates **America 250**, communities across the country are reflecting on the people, places, and events that helped shape our nation's story. Here in eastern North Carolina, that history is closer than many realize.

From the **Edenton Tea Party** of 1774, recognized as one of the earliest organized political actions led by women in the American colonies, to the **Battle of Moore's Creek Bridge**, where Patriot forces secured a pivotal victory in 1776, our state played an important role in the fight for independence.

Throughout eastern North Carolina, towns and historic sites reflect the country's colonial heritage and early American history.

As our nation marks 250 years, these sites remind us that history isn't just found in textbooks, it's woven into the very communities we call home.

Community Impact in Action:

Christian Recovery Centers, Inc

With support from FOCUS Broadband's 2026 Community Connections grant program, Christian Recovery Centers, Inc. (CRCI) is continuing its efforts to help individuals overcome substance use disorders and build healthier futures. The organization was awarded a \$1,500 grant to support its



Residential Substance Use Recovery Program and the ongoing development of a recovery campus in Shallotte.

The recovery campus provides a safe, supportive environment where individuals can access residential recovery services, life skills training, and resources designed to promote long-term wellness and personal growth. Through these services, CRCI helps participants develop the skills and confidence needed to rebuild their lives and achieve lasting success.

"Substance use affects not only individuals but entire families and communities," said Josh Torbich, CEO of CRCI. "This support helps us continue creating opportunities for people to find hope, healing, and a path forward."

FOCUS Broadband's Community Connections and Smart Connections grant programs have given back more than \$1.2 million since their inception in 2006. The 2027 grant application window will open this December. To learn more, visit focusbroadband.com/givingback.

LEAVE US A GOOGLE REVIEW

We would love to hear from you

"Fast, prompt, and very courteous service - I highly recommend!"

- Len, a FOCUS Broadband customer



Football Season *is Back!*

The annual Bash at the Beach Football Jamboree is back! We're celebrating local student-athletes and the dedication they bring to the field. Catch all the action live on the FOCUS Broadband Facebook page or YouTube channel.

The excitement begins with a Media Day Luncheon on Thursday, August 11, followed by the Bash at the Beach Football Jamboree on Friday, August 14, at West Brunswick High School, **featuring five preseason matchups:**

5:00 PM - Southwest Onslow vs. Topsail
6:00 PM - East Bladen vs. South Brunswick
7:00 PM - South Columbus vs. Latta (SC)
8:00 PM - Whiteville vs. North Brunswick
9:00 PM - Northside Jacksonville vs. West Brunswick



We invite you to join us in supporting our local schools and cheering on the next generation of athletes as they kick off a new football season!