

Connecting Your New DOCSIS Modem

Step 1

- Disconnect the cables from your old modem including the Power, Telephone, Ethernet and FOCUS Broadband Cable.

Step 2

- Connect the FOCUS Broadband Coax Cable from the Coaxial wall outlet to the new modem.
- Turn tightly with fingers, then 1/8 turn with wrench until snug.
- Plug the new modem into the power outlet.



To Telephone Cable

To Wi-Fi Pod / Computer / Ethernet Cable

To FOCUS Broadband

To Power

New modem

Step 3

- Allow 10 minutes for the modem to boot up and receive updates. The modem may reboot during this time.
- If you subscribe to Premium Wi-Fi with Plume Pods, connect one end of the Ethernet Cable to the modem's LAN (yellow) Port and the other end to the Wi-Fi Pod. This may connect to a computer if applicable.
- Make sure the Wi-Fi Pod is plugged into the power outlet.

Step 4 (Phone Customers Only)

- Connect one end of the Phone Line to the Telephone Port 1 and the other end to the Phone or the Phone Jack.

For further assistance, please call 833-663-1241.