

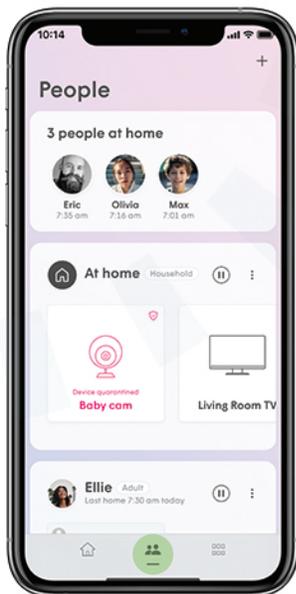
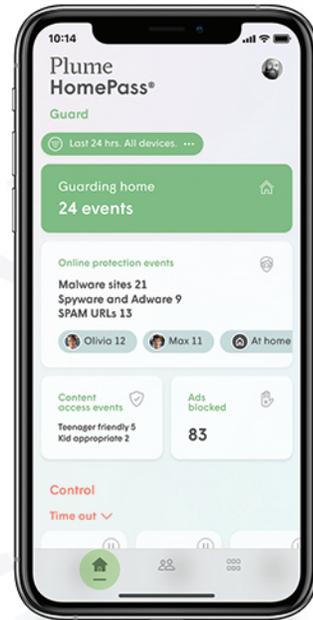


# HomePass® by Plume Informational Guide

## Navigating the HomePass® App

### Home Screen

When opening the HomePass by Plume app, it will automatically take you to the home screen as shown to the right. Here, you will see an overview of each of the app's main features - Guard, Control, Sense, and Adapt.

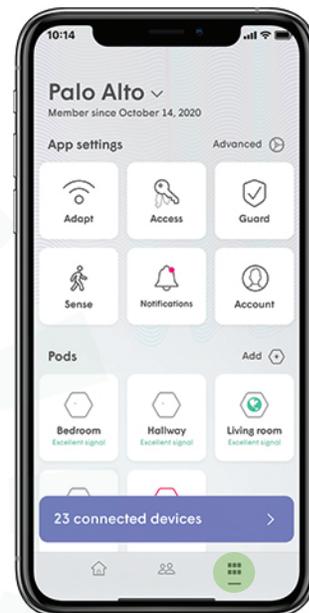


### People

The people section gives you full control over all users in the home, allowing you to add/edit users as well as assign parental controls.

### App Settings

The app settings section gives you easy access to each of the app's features and also shows you all connected pods and their signal strength.



# HomePass® App Features

## Add a User

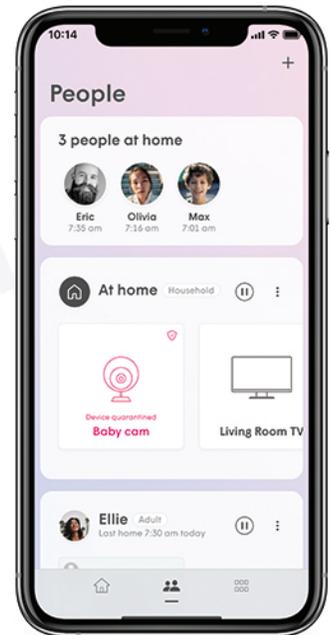
In the people section, tap on the '+' button in the top right-hand corner. Choose 'Create a person'. Add a photo using the '+' next to the image, enter the person name and email (optional) and tap 'Next'. It will then give you an option to set parental controls (see below for more details regarding this feature). Once you are finished, tap 'Done'.

## Delete a User

To delete a user, tap on the three dots next to their name and then 'Remove person'.

## Assign Parental Controls

To assign parental controls for a user, simply tap on their profile name and then person profile. Here, select Adult, Teen, Kid, or Household for suggested controls, and then tap on the individual sections to learn more or to change that particular setting. When you are finished, tap 'Done'.



## Assign Device(s) to a User

To assign a device to a user, it must first be connected to the WiFi Network. Once it is, go to the app settings page and tap on the purple bar at the bottom that says '# Connected Devices'. Tap on the device you want to assign, and then tap on the three dots in the upper right-hand corner. Tap 'Assigned to' and then the user you would like to assign this device to.

## Assign a Primary Device to a User

To assign a primary device to a user, tap on the user's profile from the people section. At the top, you will see 'Primary device'. Tap 'Assign' next to it, and then select the device you would like to make this user's primary device. This setting will be used to determine if the user is at home, so be sure to select a device they keep with them, such as a cell phone.

## Freeze a Device or Person

To schedule an internet freeze, select the user from the people section. Tap 'Schedule internet freeze' and then 'New freeze schedule'. Here, you can select what day(s) and time(s) you want to freeze the internet. The schedule selected will apply all devices belonging to that user.

To schedule a freeze on a certain device, tap on the device in the connected devices section from the app settings page. Here, you can set a freeze schedule just as you did from the user level above.

## Set Time Outs

Similar to an Internet Freeze, you can also set time outs on devices. Go to the control menu from the home page and find 'Set Time Out'. Tap on the edit icon and then select which devices you would like to put in time out. You can set the amount of time in ten minute intervals. Once you have the amount of time you want, tap 'Done'.

## Notifications for when Someone is Home

If you have assigned a primary device for everyone in your home, you can use the people notifications feature to receive notifications when people return home or leave. Open the app settings page and tap on the notifications bell. There you will see a section called people notifications. Turn the slider on and select the profiles for which you would like to receive alerts.

## Set a Home Password

Go to the app settings screen and tap on the 'Adapt' button. While in the home settings tab, tap on 'New Home password'. Enter your new password and then press 'Add' to save.

## Set a Guest Password

Tap on 'Guests' from the same menu as the Home password setup, and then tap 'New Guest Password'. Enter a name and a new password. You can then select if you want to disable the WiFi password after a certain period of time. If you want to allow guests access to any connected devices, add a checkmark next to them. Tap on 'Add' to save.

## View Network Speeds

You can run an ISP Speed Test anytime via the HomePass app even when you are not home. To do this, scroll down to the Adapt section on the home page of the app. The latest result of the Internet Speed test will be shown, and tapping on it shows you the Speed Test History. To run a new speed test, tap on 'Check speed now'. This will trigger a speed test off of your gateway pod and provide you with the latest results.

## View Network Map

To view your full network map, scroll down to the Adapt section of the home page and tap on 'View network coverage'. This will give you an overview of all pods in your network.

## Rename Pods

To rename a pod in your network, find and tap on the pod in the app settings section. Tap on the three dots in the upper right-hand corner and tap on 'Rename pod'. Type in the name and tap 'Done'.

## Create a Room

The HomePass App allows you to group your devices into rooms to improve motion detection accuracy. To create a room, enable Sense from the home screen. Once sense is enabled, tap on the 'No motion detected' box that just appeared. Tap on a device in the box that says 'Assign stationary devices to the room or space where they are currently set up'. Enter the name of the room for this device and tap on 'save'. If there is more than one device in that room, tap on the '+' icon.

## Set up Motion Alert Notifications

When Sense Alerts are enabled, push alerts will be sent to your device whenever the system detects motion. You can enable these notifications to send at all times or only while nobody is at home using the Smart Activation Feature. You need to assign a primary device to every user in the home to ensure Sense can properly determine if everyone has left and also enable people notifications. To enable notifications, scroll down to the Sense section from the home screen and tap on it. Scroll down to the option 'Sense Alerts OFF' and press it to toggle it on.

## Change Sense Alert Settings

Scroll down to the Sense section from the home page and tap on it. Then, tap on the three dots in the upper right-hand corner. You can change your settings sensitivity, add pet information if you have pets at home, and add how much time is between alerts.

## Accessing Motion Data

Scroll down to the Sense section from the home page and tap to display. Scroll down to find motion data from Today and the last 7 days.

## Understanding Motion Data

Different colors will appear in your Motion Data based on your settings and activity.

**Blue** - Motion was detected (System unarmed)

**Red** - Motion was detected when people are away (System armed) and triggered a Sense Alert.

**Green** - All people are away (System armed) and no motion is present.

**Gray** - Plume Sense motion detection was turned off.

*The degree of transparency represents the intensity of motion at the time.*



For more information on Plume HomePass, view the full Instructional Guide in the Internet Support section at [focusbroadband.com/support](http://focusbroadband.com/support).