

Video On Demand

Press the ON DEMAND button on your remote control for instant access to free shows, new release movies and much more!

FREE Programs On Demand

Get thousands of hours of FREE programming from some of your favorite networks like ABC, NBC, Discovery, Lifetime, NFL Network, Disney and many more.

New Release Movies

Choose from a huge library of new release movies, including comedies, dramas, family favorites and events - most in HD and many available up to 28 days before Netflix® and Redbox®. Use your remote control to order, as well as pause, rewind and fast-forward.

Subscriptions On Demand

Watch some of your favorite movies and original series from HBO, Cinemax, Starz and Showtime - each available at no extra cost as part of your monthly premium channel service.

Caller ID on TV

Caller ID on TV displays the caller's name and phone number on your television screen so you can decide whether to answer or ignore the call. Caller ID on TV is included at no extra charge if you have FOCUS Broadband service with Caller ID. Visit the cable support section of focusbroadband.com and click on Caller ID on TV.

To turn Caller ID on TV OFF/ON:

1. Press the MENU button on your remote.
2. Scroll to Applications on the Main Menu and press OK.
3. Scroll down and select Caller ID Settings by pressing OK.
4. On-Screen Message should be displayed.
5. Press the Right Arrow button and OK to Disable On-Screen Message. Press the Left Arrow to Save.
6. Or, select Snooze to temporarily disable the feature for 3 hours only. *These steps must be performed on each digital cable box.*



To view Caller ID History:

1. Press the MENU button on your remote.
2. Scroll to Applications on the Main Menu and press OK.
3. Select Caller ID and your Caller ID history will appear.
4. You will be given the option to Delete or Delete All at the bottom of the screen. Caller ID history will store up to 50 calls.



Customer Service: 910.754.4311
Repair Service: 910.754.4317

Whole-Home DVR

One DVR doesn't have to mean one room! Whole-Home DVR Service allows you to:

- Watch and schedule recordings from multiple rooms.
- Start a program in one room and finish in another.
- Pause and rewind live TV on your primary DVR. Pause, rewind, and fast-forward recorded shows in other rooms.

One DVR - Multiple Rooms



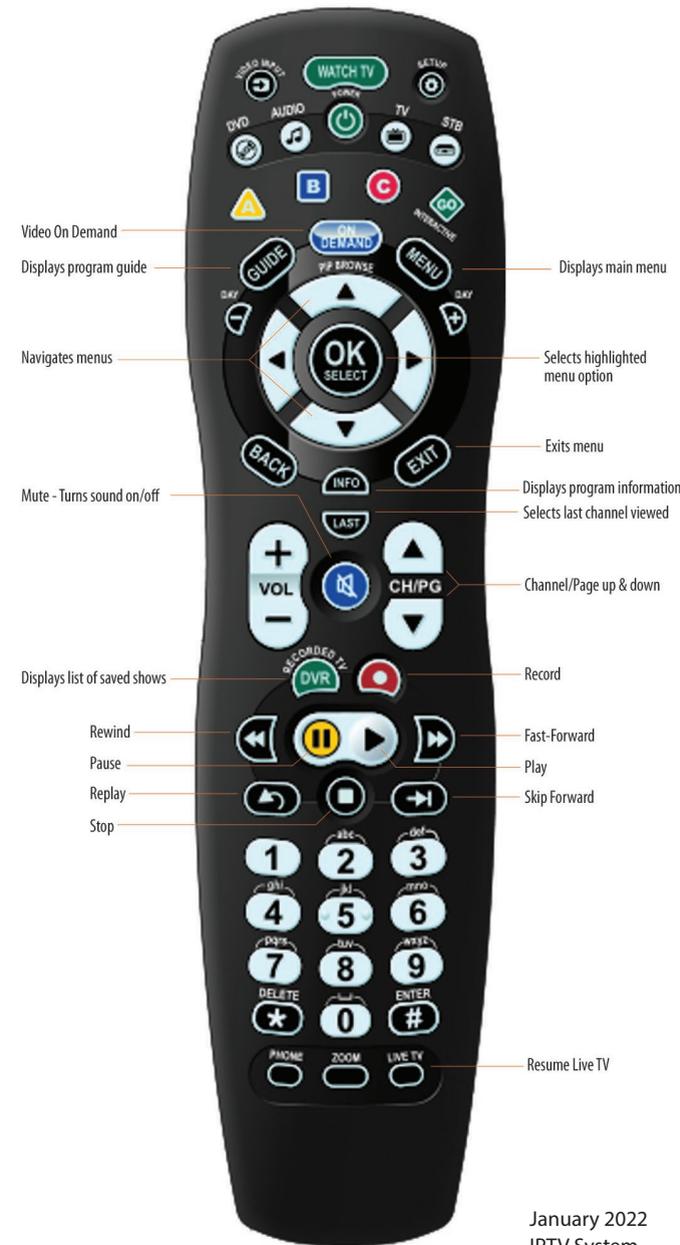
Restart TV

Restart TV enables you to watch a program that is currently airing or has recently aired from the beginning. Channels that can use the Restart feature are marked with a Restart icon (back arrow) as well as a shaded back arrow behind the channel number on the program guide.

Call FOCUS Broadband Customer Service at 910-754-4311 or visit focusbroadband.com for more details.

Whole-Home DVR service fee applies. HD boxes required on each additional TV in addition to primary DVR. FOCUS Broadband installation required. Other restrictions may apply.

Remote Control



January 2022
IPTV System

Buttons and features shown in the remote control illustration may differ from your remote control. The remote control shown is for sample purposes only. Remote control buttons may require programming before using.



910.754.4311
www.focusbroadband.com

FOCUS
BROADBAND

IPTV

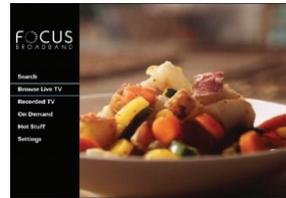
turn on TV & digital video recorder

On your remote, first press the TV button, then the Power button to turn on the TV. Next press the STB button, then the Power button to turn on the set-top box. Once both are on, the last watched channel will appear on your TV.



using the menu screen

Press the Menu or Left Arrow button. When the Menu screen appears, use the Up and Down Arrow buttons to select a heading. Use Right, Left, Up and Down Arrow buttons to highlight options under each heading. Then press OK to select.



schedule series recording

While watching a program or after selecting a program in the guide, press the Info button. On the Program Info screen select Record Series then press the OK button. Select the time and other recording options on the Record Series screen. Press the OK button to confirm each setting.



Parental Controls



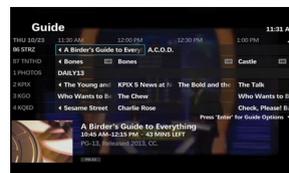
blocking purchases

To block all Video On Demand and Pay-Per-View purchases you must use the Block Purchasing option in the Settings menu. *Here's how:*

1. Press the Menu button to display the Main Menu. Scroll to Settings using the Down Arrow button on your remote.
2. Scroll down to Parental Controls and press the OK button to select.
3. Select Parental Locking.
4. Enter 4 digit PIN code. (you will be asked to establish a 4 digit PIN code the first time you access these options)
5. You must now enable the lock feature by selecting Lock on the left side of screen.
6. Select Change next to Rentals and OK to Lock Renting. Select Save. This will block all Video On Demand and Pay-Per-View purchases.

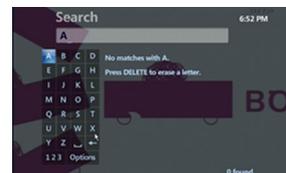
using the guide

Press the Guide button on your remote to view 90 minutes of programming at a glance, find recorded shows and search for programs. Use the Up and Down Arrow buttons to scroll vertically. Use the Right and Left Arrow buttons to scroll horizontally. To begin playing a program press the OK button.



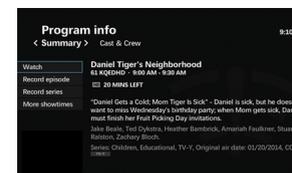
advanced search

The Search feature allows you to search by title or actor. Press the Menu button and select the Search option. Use the Arrow buttons to highlight a letter, then OK to select the letter. As you add more letters, the search results are narrowed down. Arrow right to access programs found. Once a title is selected, the play times will be displayed.



view recorded programs

Press the DVR/Recorded TV button. Recorded shows are listed by date from most recent to oldest. Select the recorded show in which you want to watch and press the OK button. Once the Program Info screen appears, select Play to watch the program.



getting program info

Press the Info button and a brief description of the program will appear as well as other options such as Watch, Record Episode, Record Series and More Showtimes.



pause, rewind & fast-forward

Pause Live TV, show an Instant Replay, and even Rewind or Fast-Forward recorded programming by using the control buttons in the center of your remote. Press the Live TV button to return to live programming.



cancel individual recording

Press the DVR/Recorded TV button, then arrow right to select Scheduled. Scroll through programs, then press OK to select the recording you want to cancel. On the Program Info screen select Don't Record. On the Confirmation Screen select Cancel Recording by pressing the OK button.



browse without changing channels

Press the Down Arrow button to display the Browse panel. Press the Up or Down Arrow buttons to scroll through programs. Press the OK button to tune to the program or to find out more information. To close the Browse panel, press Exit.



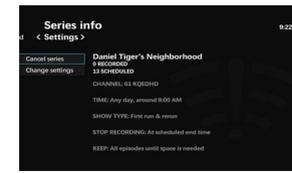
record the show you're watching

Press the Record button. When recording begins, a red dot will appear next to the program in the guide or a recording banner will appear on the screen. To stop recording, press the Stop button. On the Confirmation Screen, select Stop Recording by pressing the OK button. Otherwise, the recording will end automatically when the program ends.



cancel series recording

Press the DVR/Recorded TV button, then arrow right to select Series. Scroll through, then press OK to select the series you want to cancel. On the Series Info screen select Cancel Series. On the Confirmation Screen select Cancel Series by pressing the OK button.



program blocking options

There are several options for blocking undesired content. To activate these options you must use the Parental Controls option in the Settings menu. *Here's how:*

1. Press the Menu button to display the main menu. Scroll to Settings using the Down Arrow button on your remote.
2. Scroll down to Parental Controls and press the OK button to select.
3. Select Parental Locking.
4. Enter 4 digit PIN code (you will be asked to establish a 4 digit PIN code the first time you access these options)
5. Select whether you want to block Rentals or if you want to block by Channel, TV or Movie Ratings, or Adult Programs. Select Save to activate the setting. You may use multiple blocking options together.
6. Select Lock to save all Parental Control settings and return to the Main menu.

Parental Controls must be established on each of your digital cable boxes.