



JULY 2021 | VOL 19 ISSUE 7

Save the Date for ATMC's Annual Meeting of Members

Mark your calendar now and make plans to attend ATMC's 64th Annual Meeting of Members at 7:00 p.m. on Friday, October 1st, 2021, at the Odell Williamson Auditorium on the campus of Brunswick Community College. Even though last year's Annual Meeting was held virtually due to COVID-19 restrictions, we experienced a tremendous increase in member participation because of a new online voting and registration process.

As a result of last year's success, ATMC will once again conduct member registration and voting online and by mail. Members who have opted to receive their ATMC monthly billing statement electronically will receive their annual meeting notice via email along with instructions on how to cast their vote, should there be a contested election. Those who receive a paper copy of their monthly billing statement will receive registration information and a mail-in ballot by mail. Registration materials will be sent out via email and mail on September 9th.

During the business meeting, three directors will be elected for three-year terms and a drawing will be held for cash prizes. Dinner will be available before the meeting while supplies lasts. For more information, visit atmc.com/annualmeeting.

Mandatory Ten Digit Dialing Coming this Fall

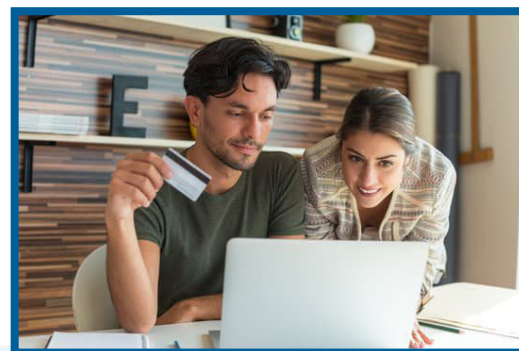
ATMC telephone customers should now dial 10-digits when making local calls. Calls made dialing just seven digits will still go through until October 24th. After that time, calls made dialing just seven digits will not be completed. This change is taking place nationally to make way for the National Suicide Prevention and Mental Health Crisis Lifeline which will make it easier for anyone in a mental health crisis to receive help.

Customers are encouraged to make sure that all important safety and security equipment is reprogrammed to use 10-digit dialing and contact information used on personal and business materials such as checks and advertising is updated to include the 910 area code. For more information, visit atmc.com/10digitdialing.

Sign Up for Paperless Billing and Receive a \$5 Bill Credit

Sign up for paperless billing before September 30th and get a one-time \$5 bill credit. Paperless billing is simple, easy and environmentally friendly.

Customers can sign up for paperless billing by visiting atmc.net/myatmc and enrolling online, calling our customer care department or by visiting any ATMC retail location. For more information, call ATMC's customer care department at 910-754-4311.



For new paperless billing enrollments only. A \$5 one-time credit will be applied following successful enrollment in paperless billing. Only one credit per account. Cannot have been enrolled in paperless billing within the last year.

Tips for Staying Connected During a Hurricane

Hurricane season is here and ATMC wants to help our customers stay connected using these simple tips:

- Fully charge your cell phone and locate your car charger.
- Save your cell phone battery by texting instead of calling, lowering your brightness, turning your touchscreen function off and by turning your phone on only when needed.
- Backup your home computer files and secure them in a safe location.



- Try text messaging if phone lines are busy.
- Take important phone numbers with you if you leave home.
- Develop an alternate communication plan to stay in touch with family.
- Follow ATMC on Facebook (@ATMCconnect) to receive up-to-date announcements about service affecting issues or outages.

If you experience an outage during a storm, you should contact the ATMC repair line at 910-754-4317 and an ATMC technician will be out to restore service as soon as it is safe to get back on the road.

Connect to the ATMC Telephone Directory Anytime, Anywhere

Take the ATMC Telephone Directory with you by using the ATMC Search mobile app wherever you go. It's the easiest way to access the ATMC Telephone Directory anytime, anywhere.

Conduct a quick search using popular categories like restaurants, banks, real estate, pizza and more. Map every listing with distance from your current location and get driving directions. Best of all it is free! Download it today from the Apple App Store or Google Play Store.

New Network Updates Webpage Helps Keep ATMC Customers Informed

A new Network Updates page has been added to our website to help customers stay informed of when scheduled maintenance projects are taking place. There you can find the location as well as dates and times of when work is scheduled to be done. Service interruptions which are not part of a scheduled maintenance project can be reported 24/7/365 by calling ATMC Repair at 910-754-4317. To access the Network Updates page and read more, visit atmc.com/networkupdates.

New Directories are Here! *Remember to Recycle*

ATMC's new telephone directories are being delivered to our customers in Brunswick and Columbus counties. We want to remind everyone to recycle your old directories by bringing them into any ATMC retail location. Our annual telephone directory recycling drive will be held through August 20th.

Recycle Your Old Directory at Any of Our Convenient Locations

Shallotte

640 Whiteville Road
Monday-Friday
8 a.m. to 6 p.m.
Saturday 9 a.m. to 1 p.m.

Sunset Beach

1780 Chandlers Lane
Monday-Friday
8 a.m. to 5 p.m.

Leland

1201 Dickinson Drive
Monday-Friday
8 a.m. to 6 p.m.
Saturday 9 a.m. to 1 p.m.

Whiteville

2230 New Britton Highway
Monday-Friday
8:30 a.m. to 5 p.m.

