

DU FOLDBAND

SEPTEMBER 2023

# 2023 Annual Meeting Coming Soon

FOCUS Broadband's 66th Annual Meeting of Members will take place on October 6th at 6 p.m. There will not be an in-peson meeting this year, but members will be able to hear more information about the operations and health of the cooperative by viewing the meeting online at focusbroadband.com/annualmeeting or on FOCUS Broadband TV Channel 3.

As in previous years, registration and voting will be conducted online and by mail only. Instructions on how to register and vote will be sent to members on September 14th. Members who have opted to receive their monthly billing statement electronically will receive their voting information by email, while those who receive a paper statement will receive registration information and a mail-in ballot by mail. Registration and voting will end October 4th. The current slate of board members is running unopposed.

Members who register for the meeting will receive a \$20 bill credit on their November billing statement and will be eligible for a drawing which includes \$3,000 in cash prizes. To learn more about this year's meeting, visit focusbroadband.com/annualmeeting or call 910-755-4311.

# **Connect Grant Awarded to Town of Leland**

Through a Connect Grant provided by FOCUS Broadband, the Town of Leland will receive assistance with the installation of Wi-Fi and security at Founders Park. FOCUS Broadband allocates \$25,000 annually to the



Emily Miller presents grant to The Town of Leland

Keith Holden, FOCUS Broadband CEO. "This project showcases what our grant program aims to accomplish, and we look forward to seeing

broadband services and installation costs.

the impacts it will have on residents in Brunswick County." The Town of Leland's *Founders Park Improvement Project* will bring future amenities to the park, including an amphitheater, splashpad, a Veterans Memorial, and an updated playground.

"We are proud to award this grant to the Town of Leland," stated

Connect Grant program which aims to help organizations cover

**EVALUATION OF THE WEEK LIVE FRIDAY NIGHTS** Facebook Live & MergeTV Channel 3

# **Capital Credit Reminder**

Capital Credit disbursements will go out this month to past and present members who had qualifying service in 1999 and/or 2022. Members with a disbursement of \$50 or less will see a credit applied to their billing statement this month and members with a disbursement of more than \$50 will receive a check. If you meet eligibility requirements and have not received your refund by October 1st, please call 910-755-1609.

#### FOCUS Broadband Community Grant Helps Provide Backpacks and School Supplies

Through a Community Connections Grant, FOCUS Broadband helped WAVES 4 K.I.D.S. provide backpacks and school supplies for over 200 children under the care of Social Services.

"It can be expensive to purchase and fill just one backpack with the supplies required for a child enrolled in a Brunswick County public school," states WAVES 4 K.I.D.S. Board Member, Karen Holbrook. "WAVES 4 K.I.D.S. is very grateful for the grant we received from FOCUS Broadband. It helps us help kids in difficult situations begin the school year with all the supplies they need."

"We are proud to have the opportunity to support organizations like WAVES 4 K.I.D.S. in making a difference in our community," said Keith Holden, FOCUS Broadband CEO.



WAVES 4 K.I.D.S Board Members deliver 200 backpacks

FOCUS Broadband has awarded over \$1 million in community and education grants since its inception in 2006.

## **Connect in the New School Year with ACP**

To help more families afford the cost of home internet, FOCUS Broadband is a participant in the Affordable Connectivity Program (ACP), an FCC benefit program, to provide free or discounted internet service.

Your household may qualify for this discount if you have a student attending a school that participates in the Free and Reduced-Price School Lunch Program or the School Breakfast Program, regardless of your income. You may also qualify for this benefit if a member of your household receives a Federal Pell Grant, SNAP, Medicaid, WIC, Veterans Pension/Survivor Benefits or Supplemental Security Income (SSI).



To find out if your household is eligible visit focusbroadband.com/acp or call 888-367-2862.

## **FOCUS Broadband to Convert All Cable TV to MergeTV**



A combination of changing technology and a declining viewership of Cable TV is prompting a change in how FOCUS Broadband will soon provide cable TV service. Over the next 12 to 24 months, FOCUS Broadband will cease offering traditional cable TV, and will convert all cable TV customers to the new MergeTV service. MergeTV offers a similar user-experience as traditional cable TV, but it utilizes a home's highspeed internet to deliver the service.

FOCUS Broadband will take a systematic approach to converting customers to MergeTV and will notify customers by letter and/or email to let them know when it is time to be converted. The conversions will be done at no cost to the customer, but

those who fail to convert to MergeTV by the conversion date risk losing cable TV service.

MergeTV includes many benefits over traditional cable TV, including additional channels, the ability to restart a show already in progress, and replay shows that aired up to three days ago. Each MergeTV package also includes 100 hours of DVR capacity at no extra cost. Finally, because MergeTV works as a streaming service, you can avoid cable box fees by using your own MergeTV compatible streaming device. FOCUS Broadband will also have available MergeTV compatible cable boxes for \$4.95 per month. A subscription to high-speed internet is required for MergeTV service.

For more information on MergeTV visit focusbroadband.com/mergeTV.