Connecting July 2023 BROADBAND

Hope Harbor Home Receives a Floor Makeover

Hope Harbor Home was awarded a \$2,500 Community Grant from FOCUS Broadband which helped make it possible for the domestic violence shelter to install new flooring in the shelter for the first time since its opening in April of 1988. For the past 35 years, the domestic violence shelter has provided around-the-clock response to victims of domestic violence and their children here in Brunswick County. In addition to providing emergency shelter, Hope Harbor Home offers court advocacy services as well as confidential individual counseling and support groups focused on helping survivors end the cycle of violence and abuse.

FOCUS Broadband is honored to have the opportunity to support

Hope Harbor Home in their long-standing dedication to our local community.



Karmen Smith Custer, Executive Director



Remember to Recycle Your Old Directories!

We want to remind everyone to recycle your old telephone directories by bringing them to any FOCUS Broadband retail location now through August 31st.

Town of Atkinson Recognized as a Smart Rural Community



Town of Atkinson Commissioners

The Town of Atkinson is the newest recipient of the Smart Rural Community designation presented by FOCUS Broadband. The Smart Rural Community designation highlights projects which make rural communities vibrant places to live and do business through the implementation of innovative broadbandenabled solutions.

Atkinson received this recognition because of the work FOCUS Broadband has done to install a new, state-of-the-art fiber optic network that will serve residents and businesses in the rural Pender County community. This is part of a project made possible through a \$21.6 million-dollar USDA Reconnect Grant which is allowing FOCUS Broadband to make high speed internet available to more than 7,000 addresses in Pender County.

"We are excited to have faster broadband service available in Atkinson and proud to be the first Pender County town recognized as a Smart Rural Community," commented Mayor Pro-Tempore Gary Alsup. For more information about what FOCUS Broadband is doing to increase access to broadband in Pender County, visit fasterpender.com.



Don't Forget to Call 811

Planning to start a summer DIY project?
Call 811 before you dig to protect your underground utilities.

Tips for Staying Connected During a Hurricane

Hurricane Season is here, and FOCUS Broadband wants to make sure our customers are prepared with these simple tips:

- Fully charge your cell phone and locate your car charger.
- Save your cell phone battery by texting instead of calling, lowering your brightness, turning your touchscreen function off and by turning your phone on only when needed.
- Backup your home computer files and secure them in a safe location.
- Try text messaging if phone lines are busy.
- Take important phone numbers with you if you leave home.
- Develop an alternate communication plan to stay in touch with family.
- Follow FOCUS Broadband on our website and Facebook to receive up-to-date announcements about service affecting issues or outages.



If you experience an outage during a storm, you should contact the FOCUS Broadband repair line at 833-663-1241 and a technician will be out to restore service as soon as it is safe to get back on the road. You can also visit focusbroadband.com/hurricane for information regarding service outages and tips during a storm.

Fiber Optic Internet Available to Calabash Businesses



FOCUS Broadband has completed construction of our fiber optic network in the business district of Calabash. Construction in this area was part of our multi-year, \$100 million-dollar project to replace all of FOCUS Broadband's copper and coaxial cable network. The new state-of-the-art fiber optic network offers the Town Of Calabash a competitive advantage for economic development. It also gives businesses access to faster internet speeds and increased reliablility.

"This new network will be able to accommodate businesses growing need for bandwidth-reliant applications," comments FOCUS Broadband CEO, Keith Holden. "The project will enable Calabash businesses to be well-positioned to take advantage of the incredible growth Brunswick County will experience over the next 10, 20 and 30 years."

Connect to the FOCUS Broadband Telephone Directory

Take the FOCUS Broadband Telephone Directory with you by using the FOCUS Broadband Search mobile app wherever you go. It's the easiest way to access the FOCUS Broadband Telephone Directory anytime, anywhere. Conduct a quick search using popular categories like restaurants, banks, real estate, pizza and more. Map every listing with distance from your current location and get driving directions. Best of all it is free! Download it today from the Apple App Store or Google Play Store.

