

Looking Back on 2022

As we reflect on 2022, we are proud of all that we have accomplished. FOCUS Broadband had another great year, and it wouldn't have been possible without our dedicated employees and loyal customers. Here are just a few of our most notable accomplishments from the past year:

Changed our name to FOCUS Broadband.

First customers in Duplin County and Pender County received service.

Areas in Green Bay Village and in Seaside completed with fiber optics.

Fiber completed in Boiling Spring Lakes and beachfront areas of OKI.

Whitney King named Board President.

Awarded over \$54.6 million in grant funds for rural broadband expansion.

Gave back \$1.5 million in Capital Credit refunds this year.

Increased customers' internet speeds & also introduced 2Gig speeds.

Participated in the FCC's Affordable Connectivity Program.

Named "Best Customer Service," "Best Internet Provider," & "Best Cable TV Provider."



Voted Best in Columbus County People's Choice Awards

The News Reporter's

**PEOPLE'S
CHOICE
AWARD** **2022**

Best of Columbus

For the third consecutive year, FOCUS Broadband has been recognized by The News Reporter's People's Choice Awards program where readers in Columbus County cast their votes for their favorites in a variety of categories. FOCUS Broadband was voted Best Internet Service Provider and Best Cable TV Provider.

"We are thankful for our Columbus County customers," said Keith Holden, FOCUS Broadband CEO. "Our employees are committed to providing great hometown service and we're honored to once again receive recognition for being the best local provider of internet and cable TV."

Thank you to all who voted. We look forward to continuing to serve you!

Fiber Optic Service Now Available in Seaside

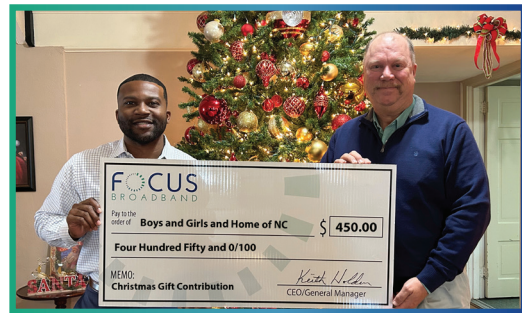


Work on a multimillion-dollar project to bring fiber optics to all FOCUS Broadband customers is well underway and service is already available for many residents in the Seaside community. Construction and design are in progress for many other areas along Beach Drive between Park Road and Eyota Drive. Customers will be notified when fiber optic service becomes available for their address and are encouraged to convert to this newer, more reliable technology. Areas around the business district in Calabash are slated next for construction in the coming weeks.

Call us at 888-367-2862 to see if your address is ready to make the switch to fiber. We appreciate our customers' patience during this process and we look forward to connecting more members to the new FOCUS Fiber Optic Network!

Supporting Our Communities Through the Holidays

FOCUS Broadband's Board of Directors made several donations this holiday season to nonprofits to show support for the work they are doing. Recipients included Brunswick Family Assistance, The Boys and Girls Home, and food banks in Columbus, Robeson and Duplin counties. Contributions helped fund Christmas programs. FOCUS Broadband is proud to give back to the communities we serve!



Holiday Closing Reminder

FOCUS Broadband will be closed
Monday, January 16th, in observance of
Martin Luther King Jr. Day.

25 Days of Christmas Countdown Fun

We would like to thank all that participated in this year's 25 Days of Christmas Countdown! We loved hearing about your favorite holiday memories and giving out so many great prizes.

Stay in the know of what we're doing and keep an eye out for more giveaways throughout the year by following FOCUS Broadband on all of our social media platforms.



Grant Applications Now Being Accepted

Now until February 28th, FOCUS Broadband is accepting applications for our 2023 Community and Education Grants program. Each grant category will receive \$40,000 in funds to award to educators and nonprofits in counties we serve and should be used to benefit residents in our service areas. Community grant funds will be awarded in the spring and education grant funds will be awarded in the fall.

To download a grant application, or for more information on eligibility and exclusions, visit focusbroadband.com/giving-back.