Connecting Lou Ficus BROADBAND

Grant Supports Hands-On Learning

The health science classes at West Brunswick High School now have a new hands-on learning system provided by a grant from FOCUS Broadband. The grant allowed the school to purchase an Anatomy in Clay curriculum that gives students the opportunity to learn more about anatomy by molding clay into internal body systems.

"This anatomy program has worked well at other schools. We wanted to purchase one to use here, but couldn't because of the cost," commented Dr. Lori Rose, health science teacher at West Brunswick High School. "By funding our grant, it shows that FOCUS Broadband cares about the community by supporting our kids and our programs." To learn more about FOCUS Broadband's impact in the community, visit focusbroadband.com.



Dr. Lori Rose, West Brunswick High School

Commencement Ceremonies Coming to FOCUS Broadband-TV

Tune in to FOCUS Broadband-TV for complete coverage of Brunswick Community College's Spring Commencement Ceremony. View it live on channel 3 or channel 910 in HD on May 6th or catch the coverage on Wednesdays, Fridays, and Saturdays at 8:30 p.m. from May 14th through May 31st. Brunswick County's Early College High School graduation will air May 20th and you'll want to tune in again the first week of June when we air the North Brunswick, West Brunswick and South Brunswick High School graduations.

Save Money When You Enroll in Paperless Billing & Auto-Draft



Save money and never miss a payment when you enroll in paperless billing and auto-draft from FOCUS Broadband. You can get a one-time \$5 bill credit by calling to switch to paperless billing before July 31st. You can also get a one-time \$5 bill credit by signing up for auto-draft. Simply login through My Account on the FOCUS Broadband website and follow the steps listed under the settings drop down by selecting 'Credit Card' or 'Bank Account' depending on how you prefer to be enrolled. Call 888-367-2862 to learn more.

*One-time \$5 credit applied following paperless billing or auto-draft enrollment. One credit per promotion per account. Cannot have been enrolled in paperless billing or auto-draft within last year.



FOCUS Broadband Participates in Careers on Wheels Day

Our fiber optics team enjoyed participating in the Careers on Wheels Day at the Hallsboro Artesia Elementary School. Students learned about fiber and how technicians use the technology to help connect homes and businesses to the internet. FOCUS Broadband is proud to support our local communities!

Memorial Day Closing

In observance of Memorial Day, our offices will be closed on Monday, May 30th. We will resume normal business hours on Tuesday, May 31st.

Follow Us on Facebook



Follow @FOCUSBroadband on Facebook for daily posts about our services, information about our retail stores, customer testimonials, giveaways and more! You can also connect with FOCUS Broadband on Instagram, YouTube, Twitter, LinkedIn and NextDoor.

Helping Households Connect

FOCUS Broadband is participating in the Affordable Connectivity Program (ACP), an FCC benefit program that provides eligible households with a temporary discount on internet service. Those who qualify will receive a discount of up to \$30 towards their internet bill, allowing them to better afford broadband connectivity needed for work, school, healthcare and more. Visit focusbroadband.com/acp to learn more about the program and how to enroll.

*FOCUS Broadband does not determine a household's eligibility.



Network Updates Webpage Helps Keep Customers Informed

If you're experiencing a service interruption, be sure to visit our Network Updates page at focusbroadband.com/networkupdates to see if your service is being impacted by a scheduled maintenance. There you can find the location, date, and time of when work is scheduled to be done. Service interruptions which are not part of a scheduled maintenance project can be reported 24/7/365 by calling FOCUS Broadband Repair at 833-663-1241.

New Hours to Better Serve You

We've recently extended our retail hours to serve you better! So, whether you're looking for the latest wireless device, checking out a home security option, or making a payment, FOCUS Broadband invites you to visit us at one of our four convenient locations and experience the award-winning customer service you deserve.

Shallotte & Leland

Mon-Fri: 8AM - 6PM Sat: 9AM - 5PM

Sunset Beach & Whiteville

Mon-Fri: 8AM - 6PM Sat & Sun: Closed