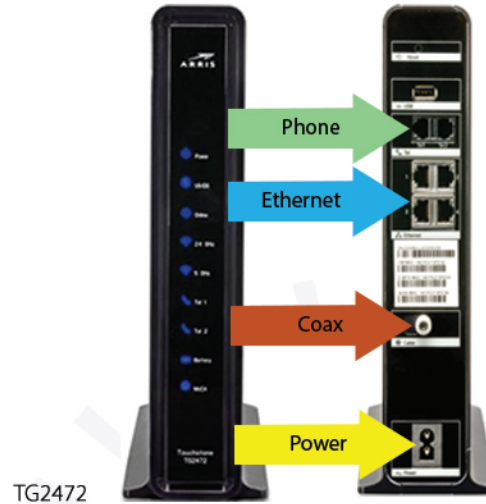
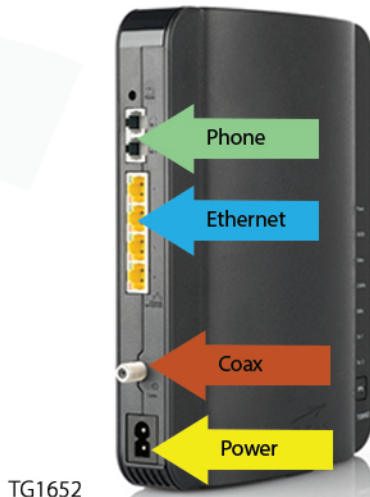


# FOCUS Broadband Modem Replacement Instructions

## Current Modem

Your current modem is likely model TG1652 or TG2472 as shown here.



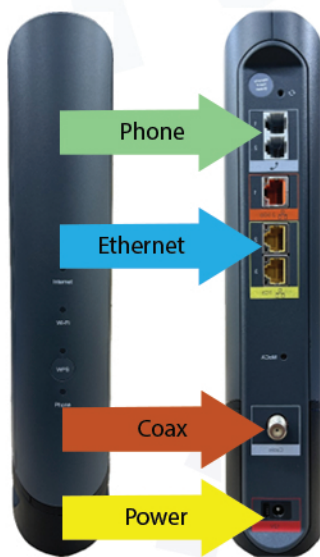
## ATTENUATOR



The modems in use at your home may have an **attenuator** (see left) installed. An attenuator is a small filter which helps regulate the signal. If you have one of these in place, **it must be transferred to the new modem**. The attenuator should be reinstalled between the coaxial wire coming from the wall jack and the connection on the back of the modem where the red arrow is pointing.

## Your New 3.1 Modem

### To complete your modem replacement:



1. Disconnect the coaxial cable from your old modem (red arrow). Reconnect it to the new 3.1 modem (red arrow). Be sure to install the attenuator if one is present (reference attenuator information above). Make the connection is a bit tighter than finger tight so it will not become loose. A loose connection can cause unstable internet.
2. Plug the provided power cable that came with the new modem into the power supply port (yellow arrow) on the new modem and then into the power source.
3. If you have an ethernet cable plugged into your old modem, disconnect it from the back of your old modem (blue arrow) and plug it into the ethernet port (blue arrow) on the new modem. The bottom two are the recommended ports. The other end of the ethernet cable should remain plugged into its previous connection.
4. If you have a Plume pod, it does not need to be plugged into the new modem. You can move your Plume pod wherever you need better Wi-Fi coverage.
5. If you have telephone service, plug the phone cord into phone port 1. The other end should be plugged in the wall or to a phone.

For further assistance,  
please call 833-663-1241.

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Watch the  
Video  
Tutorial