



Audibly Accessible Video Navigation Devices

FOCUS Broadband qualifies for a partial waiver from the Federal Communications Commission that relieves FOCUS Broadband from offering audibly accessible functionality for its two-way video services via on-screen text menus and guides for the display or selection of multichannel video programming provided by navigation devices that it leases or sells in real-time upon request by individuals who are blind or visually impaired. Therefore, customers who are blind or visually impaired using FOCUS Broadband video services will not be able to access some of the two-way service functions, such as video-on-demand, in the display or selection of multichannel video programming via on-screen text menus and guides included in the device that FOCUS Broadband leases or sells to you. Other television providers in your area may offer navigation devices with complete audibly accessible features.

FOCUS Broadband makes available upon request, devices and/or applications that provide required audibly accessible features. FOCUS Broadband may request documentation to demonstrate that the individual requesting the audibly accessible features is blind or visually impaired.

For more information, contact FOCUS Broadband at 888-367-2862 or contact@focusbroadband.com.