

# FOCUS Broadband Cable Update

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*Effective May 9, 2022*

## **Removal of Channels on Select Models of Digital Cable Boxes**

Effective May 9, 2022, the following channels, **(62) National Geographic, (67) OWN, (70) Court TV, (97) Leased Access, (212) Military History, (244) Hallmark Drama, (268) NFL RedZone, (503) HBO Comedy, and (701-750) Music Choice** are no longer available to customers with select models of older digital cable boxes. If you subscribe to a package with one or more of these channels and the channel(s) is no longer appearing in your lineup, please contact FOCUS Broadband's Repair Center at 910.754.4317 so an appointment can be made to bring a replacement digital cable box to you. You can also go into FOCUS Broadband locations in Shallotte or Sunset Beach for a replacement.

These channels are also available with MergeTV, our streamed TV service, with no digital box required. Customers choosing to switch from traditional cable TV to MergeTV should call Customer Service at 910-754-4311 to schedule an appointment.

**Direct questions to FOCUS Broadband Customer Service:**

**910-754-4311 or 888-367-2862**

**Email: [contact@focusbroadband.com](mailto:contact@focusbroadband.com)**

**PO Box 3198, Shallotte, NC 28459**