FOCUS BROADBAND
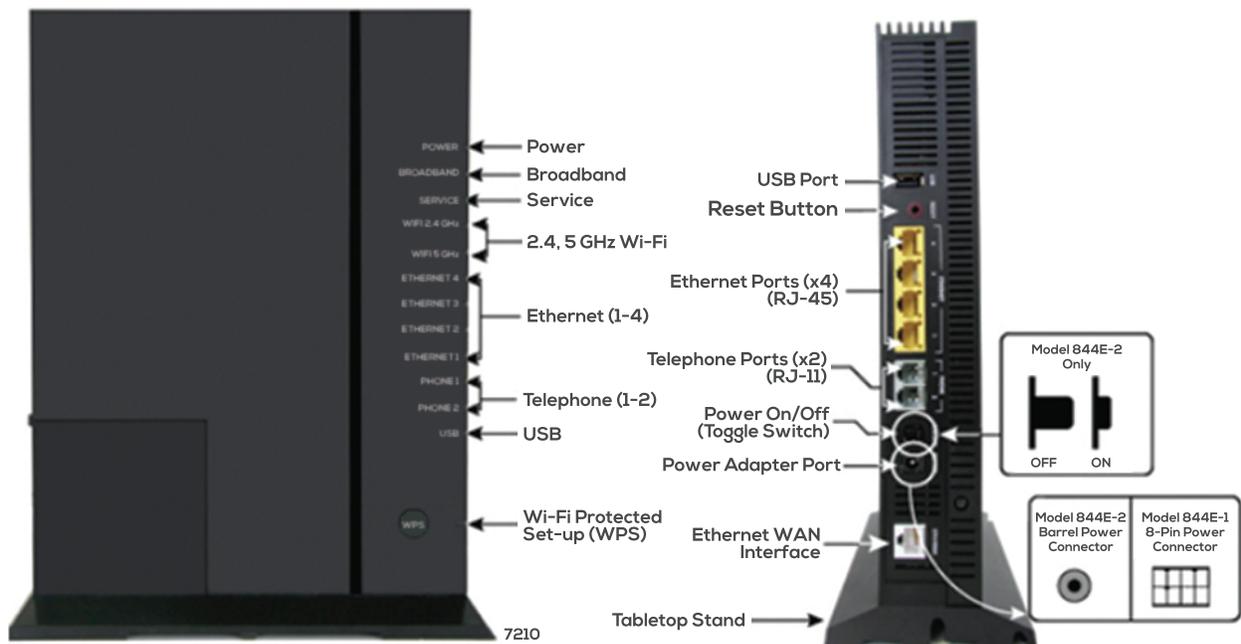
Rebooting/Resetting 844e Routers

Gigacenters: 844e routers have a power button on the back near the bottom. This button can be pressed to turn the router off and then pressed again to toggle back on. This would serve as a reboot. Also disconnecting the power from the device and then reinstalling the power will reboot the device.

844g devices act as an ONT and a router. They do not have a power button. The only way to reboot them is to disconnect the power from the back of the Gigacenter then reinstall the power. It is recommended that the power be disconnect from the 844g and not the wall outlet. The reason for this is there may be a battery back up that will keep power going to the 844g when pulled from the wall power.

Pin hole resetting any Gigacenter or using a paperclip to press the pin hole IS NOT recommended.

Label (left unit)
POWER — Power
BROADBAND — Broadband
SERVICE — Service
WIFI 2.4 GHz / WIFI 5 GHz — 2.4, 5 GHz Wi-Fi
ETHERNET 4 / ETHERNET 3 / ETHERNET 2 / ETHERNET 1 — Ethernet (1-4)
PHONE 1 / PHONE 2 — Telephone (1-2)
USB — USB
WPS — Wi-Fi Protected Set-up (WPS)
7210

Label (right unit)
USB Port
Reset Button
Ethernet Ports (x4) (RJ-45)
Telephone Ports (x2) (RJ-11)
Power On/Off (Toggle Switch)
Power Adapter Port
Ethernet WAN Interface
Tabletop Stand

Model 844E-2 Only
OFF   ON

Model 844E-2 Barrel Power Connector

Model 844E-1 8-Pin Power Connector

If you require further assistance, experience any issues or have questions, please contact Tech Support at 833-663-1241.