



Max FAQ's



1) What is Max?

Max is the new name for HBO Max. With Max, you will get all the same iconic programming you loved on HBO Max, plus added Discovery+ content at the same price as before! Enjoy hit movies, original series, and more - from the world of Harry Potter, The DC Universe, HBO, True Crime, Documentaries, Food and Home. Max is The One to Watch!

2) I already have HBO Max. Will I get Max?

Yes! If you previously logged into the HBO Max app, you will use the same username and password to log into Max. All profiles and watch history will automatically carry over.

If you had HBO Max access but never logged into the app, you will have to set up your account for the first time. It will be easy—just download the Max app, select Sign In With a Provider, search for FOCUS Broadband/ATMC, and use your Watch TV Everywhere credentials to log in.

3) What happened to the HBO Max app?

The HBO Max app was rebranded to Max. If you already had HBO Max installed, one of two things happened: 1) HBO Max automatically updated to Max, or 2) When you open the HBO Max app, you will be prompted to download Max.

4) Can I still use the HBO Max app?

No. The HBO Max app became Max and you will now be directed to log into Max.

5) How much does Max cost?

Max is available for \$15.99 per month (plus applicable taxes).

6) What is available on Max? Max includes:

- All of HBO
- An exclusive collection of new programming (Max Originals)
- Favorites from Warner Brothers Discovery's vast library of beloved shows & movies
- Content from Discovery+ including True Crime, Documentaries, Food, and Home

With over 10,000 hours of exceptional content available, there's something for everyone— HBO favorites like *House of the Dragon* and *The Last of Us*, Max Originals like *Peacemaker*, classic TV favorites like *Friends*, home improvement shows like *Property Brothers*, and much more.

7) What will happen to HBO?

There are no plans to change your current HBO subscription if you are an existing HBO subscriber. HBO will remain a stand-alone brand and service and will continue to feature award-winning series and movies. Max is a new offering that includes HBO together with exclusive programming (Max Originals), favorites from Warner Brothers Discovery's vast library of beloved shows & movies, and Discovery+ content.

8) What devices will Max be available on?

Max will be available on phones, tablets, computers, TVs, streaming players, set-top boxes, and game consoles. Max will be available on the same devices that HBO Max was previously on.