

FOCUS Broadband Cable Update

Effective December 1, 2022

Removal of Video On Demand on RF Cable TV System

Effective December 1, 2022, FOCUS Broadband will discontinue offering Video On Demand (VOD) service, including all network content and movie rentals, on our RF cable TV system. The RF cable TV system is used to provide service to all homes that are served by our traditional coaxial cable TV network. The RF system does not include homes served by fiber optics.

The decision to discontinue offering VOD is the result of a large decline in VOD usage as most customers are now choosing to view this content by streaming through online sources. As a result of the decreased usage, the cost to continue offering VOD has become unsustainable.

Direct questions to FOCUS Broadband Customer Service:

910-754-4311 or 888-367-2862

Email: contact@focusbroadband.com

PO Box 3198, Shallotte, NC 28459